

# Rediscovering Church Hospitality

There was a time when you couldn't walk through the door of an evangelical church without being approached by four or five well-meaning believers who wanted to make you feel at home. Not only did Christians welcome strangers to worship, but churches had well-oiled visitation programs assuring that newcomers would receive friendly follow-up visits in their homes.

## Where has the hospitality gone?

A lack of hospitality toward strangers has crept into churches, where many believers feel safer ignoring those they don't know. Hospitality is an unglamorous subject that doesn't get much attention from the pulpit. The command from the writer of Hebrews to "show hospitality to strangers" (13:2) contradicts a protective society's warning to children to not talk to strangers. Yet in Romans 12:10–13, Paul puts "practicing hospitality" on par with being "devoted to prayer" and "serving the Lord."

## Sharing popcorn and friendship

When I moved to Florida in 1978 to work in Christian radio, a welcoming spirit was evident at the churches I visited there: the Nazarene church where a tall, twenty-something red-haired man would not let me leave without finding out everything about me; the Assembly of God church where a woman invited me to dinner with her family; and the Baptist church where three people literally ran to catch me at the end of the service before I left.

I ended up worshiping regularly at that Baptist church because of a shared bowl of popcorn! One Monday at 9 p.m., after I had visited the church a few times, a young married couple knocked at my door, just as I was making popcorn. I was a bit embarrassed, since my bachelor apartment was a mess and it was obvious that I wasn't planning on guests. But instead of apologizing or handing me some printed church information and leaving, the couple accepted my halfhearted invitation to sit down and share my snack. Their kindness was not just in stopping by to visit, but in feeling comfortable enough to eat my popcorn and treat me like a friend.

## We don't know what to do with visitors

That level of comfort with strangers is missing from many churches today. I have recently visited dozens of evangelical churches and few have shown hospitality beyond a simple greeting of "hello." At one large evangelical church, I sat directly behind the pastor and his family. When it came time to greet those around us, they ignored everyone and instead gossiped loudly to each other about a church member's new hairstyle. At another major church, a female greeter at the door merely handed me a bulletin. She recognized me as a coworker of her daughter's, though, and later asked her daughter why I would want to visit their church. In another case, I saw a newspaper ad for a newly formed mission church that invited the public to a study of *Experiencing God*. When I showed up for the study, the pastor and eight members didn't know what to do with a newcomer. When I left at the end, no one had even asked my name or how to contact me for follow-up.

At first I attributed this lack of hospitality to the megachurch movement, where there are so many in the fellowship that you don't know who's a member and who's a newcomer. But this was happening in small churches as well, where people should be going out of their way to attract new members. Congregations are merely mirroring the change in society's attitude toward strangers. Media portrayals of violence have made us hesitant to befriend new neighbors or help a stranded motorist. Evangelical zeal has been replaced by the secular desire to live in our own safe, self-involved world.

### **Hospitality—modeled from the top down**

The biblical concept of hospitality should be preached from the pulpit, taught in Sunday school, and modeled by spiritual leaders. In 3 John 5, the elder Gaius is praised for taking care of strangers, and in two different letters Paul lists hospitality as one of the qualifications of a church overseer (1 Tim. 3:2 ; Titus 1:8). Welcoming outsiders begins with the leaders in a church. If the leaders model an attitude of hospitality, they can infect the rest of the church.

1. Successful churches prepare volunteers to make sure no visitor leaves the building without a personal conversation.
2. Then a hospitality team needs to reach out to newcomers before they leave the sanctuary, in the same way volunteer counselors at a Billy Graham crusade pair up with those who come forward for the invitation.
3. Once personal contact is established at church, follow-up calls will continue to send the message that the Christian community cares. Conversations need to be upbeat—unlike the call I received from an associate pastor who said he had "been told by the head pastor" that he "had to" take me out for coffee. Our meeting turned into a gripe session for the associate pastor instead of him using the opportunity to get to know me or to share with me what God was doing in the church.

### **Don't leave hospitality up to the newcomer**

If churches fail to provide hospitality, then the responsibility of initiating fellowship falls on the newcomer. In my search for a church home—after feeling ignored by every congregation I visited—I finally made a call to the manager of the local Christian radio station to ask for advice. He invited me to a new men's Bible study at his church, which I now attend regularly. Eventually I asked another member to meet with me weekly as an accountability partner. And after we offered to take dinner to the family of a member who just had a baby, the new mother asked my wife to go with her to a new women's Bible study. Newcomers may have to be the initiators if they expect to feel welcome in a new congregation. But churches must continue to remind members of the gospel message of hospitality. For inspiration look to the final sentences of Acts, where the apostle Paul "welcomed all who came to him" as he proclaimed the kingdom and taught about Christ.

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